How does the **APS Title I Department** support **Title I Schools?** (Continued)

- By teaching strategies to schools on effective communication.
  - How to hold effective meetings
  - Holding meetings at convenient times for families.
  - The importance of two-way communication.
- Provides schools with the opportunity to get feedback from the families they serve.
  - Title I oversees the Family Engagement surveys with the assistance of **APS’ Research and Evaluation.**
  - Individual school survey results are used to study and improve family engagement at each Title I school
- Assures all Title I related documents are available in all languages represented in a school’s community to the extent possible

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**Do you have a Concern?**

**Filing a Complaint**

Parents/guardians with concerns should follow these steps:

1. First talk with their child’s teacher
2. Then the school principal
3. Call APS Student Service Center 505-855-9040
4. Contact the APS Title I Department if the issue involves Title I services 505-253-0330
5. Contact the New Mexico Public Education Department if the issue is not addressed or resolved to your satisfaction 505-827-4296

*The detailed complaint process is contained in the full version of the Family Engagement Process and Procedural Directive available on each school website or through the Title I Department.

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**Title I 2020-2021 District Family Engagement Support Agreement**

**Title I** provides schools with additional funding to improve teaching and learning, so that all students have the same opportunity as other students to learn and meet today’s challenging grade level standards.

Families are welcome and encouraged to participate in the activities at their school. Including how the Title I funds are spent.

The **Title I District Family Engagement Process and Procedural Directive** and the **Title I District Support Agreement** are available on the Title I website or ask for a printed copy from your Title I school.

https://www.aps.edu/title-i/family-engagement

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**Title I Family Engagement:**
Nancy Davenport  253-0330 ext. 67017  
Dale Hagin  253-0330 Ext. 67013  
APS Student Service Center:  
Main number  855-9040  
Email: servicecenter@aps.edu  

(Revised 5/20)
The APS Title I Department offers the following help and support to Title I schools and their families.

- Families Connected Video Series
- APS Families Connected Videos
- Provides training materials to help families with ideas to improve their student’s educational success with fun events and programs.
  - Family Reading Programs
  - Family Math Events
  - Family Science Nights at Explora
  - Science Explorer for Families
  - Participate in Story Time in the Park summer program
  - Whole School Read Along
  - Young Author Nights
- Provides Information on New Mexico grade level standards Grade Level Standards
- Information about Title I Programs are made available at your schools Annual Title I Meeting and available upon request from your school’s principal
- Families are welcome and encouraged to attend district-wide meetings to give their input on the District Family Engagement Support Agreement and Procedural Directive. Families are encouraged to give their suggestions on how Title I can improve family engagement by contacting the Title I office.

How do I get involved?

Volunteering with APS

Families have a vital role in their students’ academic success. Communicate often with your student’s teacher(s), be interested in what they are learning and get involved.

Volunteering Opportunities:
- Classroom support
- Front Office help
- Library support
- Family Center
- Clothing Bank
- Mobile Food Pantry
- Tutor students
- Homework Diner
- Career Day
- Be a guest speaker
- Ask the principal or Family Liaison how you can help at home or at school

Join:
- The PTA or PTO
- The school’s Welcoming Team
- Join your school’s Family Engagement Team
- Serve on your school’s Instructional Council
- Join and serve on the Title I Family Engagement Advisory Council

Call: Nancy Davenport for more information 253-0330 ext. 67017

How does the APS Title I Department support Title I Schools?

- Ensures compliance with Title I law
- By approving each Title I school’s budget
- Provides training and materials in developing:
  - School Family Engagement Policy
  - School Compact
- Encourages families to attend and give input at Title I meetings:
  - Title I Annual Meeting explaining the Title I Budget
  - Participate in the reviewing and revising the Support Agreement and Procedural Directive
  - Join family meetings focused on student academic success
- Provides information on New Mexico grade level standards Grade Level Standards
- Ask your school’s Family Liaison about educational opportunities for families.
- Provides training to schools on creating a welcoming environment
- Provides training for Family Liaisons and Family Engagement Teams on how to support family engagement and the key role families play in their students’ academic success.